

## Personal information that we process

uComply.Cloud processes personal information whenever you use our services and/or because you provide this information to us yourself. Below is an overview of the personal information that we process:

- First and last name
- Address
- Phone number
- E-mail address
- Company name
- Internet browser and device type

Our website and/or service does not intend to collect personal information about website visitors under the age of 16. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in their children's online activities. If you suspect that we have collected personal information about a minor without this permission, please contact us via [team@ucomply.cloud](mailto:team@ucomply.cloud) and we will delete this information.

## Why we process data

uComply processes your personal information for the following purposes:

- To inform you about products and services that we offer
- To be able to contact you if necessary to provide our services
- To inform you about changes to our services and products
- Improve overall customer satisfaction and the effectiveness of our services and products

## How long we store data

uComply will not store and maintain your personal information any longer than is strictly necessary to achieve the purposes for which your personal information is collected. Our retention period(s) are:

- Data website visits: maximum 1 year (after that, traceability is removed as much as possible)
- Contact details based on the contact form: up to a maximum of 3 years after the last contact (unsubscribe earlier is possible)
- Contact details customers: up to 3 years after the expiry of contracts (unsubscribe earlier is possible)
- Personal information related to the financial administration: at least 7 years (legal obligation)

## **Share with others**

In principle, uComply does not provide personal information to third parties. Only if this is necessary for the execution of our agreement with you or to comply with a legal obligation can it be deviated from.

## **Tracking website visits**

uComply only uses technical/functional cookies and analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remembers your preferred settings.

We can also optimize our website with this information. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously saved via the settings of your browser.

## **View, correct or removal of personal information**

You have the right to view, correct, or request removal of your personal information. You can send a request for viewing, correction, or removal to [team@ucomply.cloud](mailto:team@ucomply.cloud). To ensure that the request has been lawfully made, we may ask you to view a copy of your ID. uComply will respond to your request as soon as possible, but within four weeks.

## **Security**

uComply takes the protection of your personal information seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized changes. If you feel that your personal information is not properly secured or there are indications of abuse, please contact [team@ucomply.cloud](mailto:team@ucomply.cloud).

Do you have any questions? Please feel free to contact us via: [team@ucomply.cloud](mailto:team@ucomply.cloud) or by phone: +31(0)88 0085959

## Cookies

This website uses cookies. We use cookies to personalise content and ads, to provide social media features, and to analyse our website traffic. We also share information about your use of our site with our social media, advertising, and analytics partners. These partners may combine this data with other information you have provided to them or that they have collected based on your use of their services. Cookies are small text files that can be used by websites to make user experiences more efficient. By law, we may store cookies on your device if they are strictly necessary for the use of the site. For all other types of cookies, we need your permission.

This website uses different types of cookies. Some cookies are set by third-party services displayed on our pages. The cookie statement on our website allows you to change or withdraw your consent at any time. Our privacy policy provides more information about who we are, how to contact us, and how we process personal data. If you have any questions about your consent, please include the ID and date of consent.